

WORKPLACE HARMONY

CONFLICT MANAGEMENT TRAINING

Stop workplace bullying claims before they start.

You're a strategic HR professional.

You knew the value of a harmonious workplace long before the legal team stepped in to enforce one with policies and training.

You also know that diversity is important but it can make harmony harder to achieve, and that you can't always compel different people to like and respect each other.

We agree. That is why we created Workplace Harmony, our conflict management training program.

Our Workplace Harmony training will help your managers become effective communicators, provide them with the skills to negotiate conflict situations and bring about effective improvement and change without running the risk of bullying claims.

We deliver unique conflict management courses tailored to your industry and organisation, which will equip participants to:

- Tackle difficult conversations
- Learn about types of conflict, how it can manifest and its benefits
- Identify potential and rising conflict and manage it before it becomes a dispute
- Deliver effective performance feedback without the fear of bullying accusations
- Gain confidence in managing other's conflict

DETAILS:

The one-day Workplace Harmony training includes an engaging and informative mix of presentations, role-plays and interactive discussion.

Ideal for 6-12 participants, facilitated by two presenters, both nationally accredited mediators.



From 9:30am-4pm

For your convenience, you can choose to conduct the Workplace Harmony training at your premises. Alternatively we can provide an offsite training venue at a small additional cost.

PRESENTERS & FACILITATORS:

Saranne Segal:

BA, LLB

Masters HR & IR

Vocational Graduate Diploma in Family Dispute Resolution

Nationally Accredited Mediator (Australian Mediation Association, Attorney General's Department)

Gloria Hawke:

BA Communications

Vocational Graduate Diploma in Family Dispute Resolution

Nationally Accredited Mediator (Australian Mediation Association, Attorney General's Department)

Total investment \$2,890

WHY US:

We understand conflict and conflict resolution - we study its intricacies and prevalence in everyday life through our work as mediators and dispute resolution practitioners.

Between us we have a wealth of real life work experience both here and in South Africa, working for large listed companies, small consultancies, large law firms, with not for profit organisations, small business and local government.



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